

13. What do you mean by Organisational politics? Why do organisational politics emerge? Discuss the measures to avoid organisational politics.

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Roll No.....

BBA-II Sem.

18047

B.B.A. Examination, May-2018

Organization Behaviour

(BBA-201)

(New)

Time : Three Hours]

[Maximum Marks : 75

Note : Attempt questions from **all** Sections as per instructions.

Section-A

(Very Short Answer Questions)

Note : Attempt all the **five** questions. Each question carries **3** marks. Very short answer is required not exceeding 75 words. $3 \times 5 = 15$

1. What do you mean by Group dynamics?

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2. What is meant by Quality circle?
3. Explain the term Grapevine.
4. Explain the term Sensitivity Training.
5. What is Morale?

Section - B

(Short Answer Questions)

Note : Attempt any **two** questions out of the following three questions. Each question carries $7\frac{1}{2}$ marks. Short answer is required not exceeding 200 words. $7\frac{1}{2} \times 2 = 15$

6. Distinguish between 'Power' and 'Authority'.
7. "Communication is sharing of Understanding". Comment.
8. "Performance depends 20% on intelligence and 80% on emotional intelligence". Elaborate.

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Section-C

(Detailed Answer Questions)

Note : Attempt any **three** questions out of the following five questions. Each question carries 15 marks. Answer is required in detail. $15 \times 3 = 45$

9. What are some of the major challenges facing to-day's organisation and management? Briefly describe these developments.
10. Enumerate the assumption of McGregor's Theory x and theory y. Which one, in your opinion, is applicable in India?
11. What are the barriers to Communication? How can these be overcome?
12. What is meant by Organisational culture? Discuss the functions performed by Organisational culture.

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13. What is Vroom's expectancy theory of motivation ?
What are its applications ? Give example. 7+8

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Roll No.

BBA-II Sem.

18047

B. B. A. Examination, May 2016

Organization Behaviour

(BBA-201)

(New)

Time : Three Hours

[Maximum Marks : 75]

Note : Attempt questions from all Sections as per instructions.

Section-A

(Very Short Answer Questions)

Attempt all the five questions. Each question carries 3 marks. Very short answer is required not exceeding 75 words.

3×5=15

1. What are the 'X' factors ?

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2. Define organizational effectiveness. 3
3. What is Group behaviour? 3
4. Define personality. 3
5. Define team building. 3

Section-B

(Short Answer Questions)

Attempt any *two* questions out of the following three questions. Each question carries $7\frac{1}{2}$ marks. Short answer is required not exceeding 200 words. $7\frac{1}{2} \times 2 = 15$

6. What are the five levels of need hierarchy as identified by Maslow? $7\frac{1}{2}$
7. Distinguish between power and authority. $7\frac{1}{2}$

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8. What are the major external reasons for change in organization? $7\frac{1}{2}$

Section-C

(Detailed Answer Questions)

Attempt any *three* questions out of the following five questions. Each question carries 15 marks. Answer is required in detail. $15 \times 3 = 45$

9. Define organizational behaviour and its scope. What are the challenges before organizational behaviour? 15
10. How individual behaviour is different from group behaviour? Which factors characterize the individual behaviour? $7\frac{1}{2} + 7\frac{1}{2}$
11. How are group decisions made? How can group decisions be made more effective? $5 + 10$
12. What is leadership? Critically examine various style of leadership with suitable illustration. $3 + 12$

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13. Explain the concept of group norms. What are the problems created by group norms for the organization?

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BBA-II Sem.

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B. B. A. Examination, May 2017

ORGANISATION BEHAVIOUR

(BBA-201)

(New)

Time : Three Hours]

[Maximum Marks : 75

Note : Attempt questions from all Sections as per instructions.

Section-A

(Very Short Answer Questions)

Attempt all the five questions of this Section.

Each question carries 3 marks. Very short answer is required not exceeding 75 words. $3 \times 5 = 15$

1. What is organizational behaviour?

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2. What is importance of motivation in an organization?
3. Explain autocratic leadership.
4. What are the merits of grapevine?
5. What is group dynamics?

Section-B

(Short Answer Questions)

This Section contains three questions, attempt any two questions. Each question carries $7\frac{1}{2}$ marks.

Short answer is required not exceeding 200 words. $7\frac{1}{2} \times 2 = 15$

6. Explain the types of intra-personal conflict.
7. What are the features of a quality circle?
8. Briefly describe the features of theory 'Y'.

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Section-C

(Detailed Answer Questions)

This Section contains five questions, attempt any three questions. Each question carries 15 marks.

Answer is required in detail. $15 \times 3 = 45$

9. Define organizational behaviour along with its importance in any organization.
10. Explain the working of any three prominent techniques of decision-making.
11. Explain the challenges organization behaviour in the context of present day environment.
12. How is 'John' window model useful in analyzing the causes for interpersonal conflict.

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Total Questions : 13]

[Printed Pages : 3

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B.B.A. IInd Semester Examination, May-2019

ORGANISATION BEHAVIOUR

(BBA-201)

Time : 3 Hrs.]

[M.M. : 75

Note :- Attempt all the Sections as per instructions.

Section-A

(Very Short Answer Type Questions)

Note :- Attempt all *five* questions. Each question carries 3 marks. Very short answer is required not exceeding **75** words.

1. What are the features of Organisation Behaviour ?
2. What is the importance of motivation in an Organisation ?

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Turn Over/

3. What is group dynamics ?
4. Briefly describe the features of theory 'Y'.
5. State the utility of transactional analysis.

Section-B

(Short Answer Type Questions)

Note :- Attempt any *two* questions out of the following three questions. Each question carries 7.5 marks.

Short answer is required not exceeding 200 words.

6. Explain the types of intra-personal conflicts.
7. How does selectivity affect perception ?
8. What are the functions of a leader ? Explain.

Section-C

(Long Answer Type Questions)

Note :- Attempt any *three* questions out of the following five questions. Each question carries 15 marks.

Answer is required in detail.

9. What is meant by personality ? Discuss personality traits of a successful manager.

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10. Discuss McGregor's Theory 'X' and Theory 'Y' about the behaviour of the human beings.
11. Explain the challenges organisation behaviour in context of present day environment.
12. Distinguish between formal and informal communication. What are the essential elements of good communication system ?
13. Explain the concept of group norms. What are the problems created by the group norms for the organization ?

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